

July 31, 2021

## **BOIL WATER ADVISORY**

As a result of a water main break on the Ballymote Drinking water system, the water may be unsafe to drink. Until results of recent water samples are received and have shown to be acceptable, the Medical Officer of Health has issued a Boil Water Advisory for homes serviced by the Ballymote water system. While this advisory is in effect, you are asked to bring your water to a rolling boil for at least one minute or use bottled water for:

- Drinking
- Cooking
- Brushing your teeth, gargling or rinsing dentures
- · Washing fruits, vegetables and other foods
- Making ice, juices, hot beverages, puddings or other mixes
- Making baby food or formula (note: for babies only use separate bottled water or an alternate safe water source)

## Be sure to:

- If there are children in the home, ensure that they do not drink from the tap
- · Place the pot with the boiling water on the back burner so children cannot reach it
- Boil only as much water as you can comfortably lift without spilling
- Allow water to cool sufficiently before using

The owners of the Ballymote water system are working with staff from the Ministry of the Environment and Climate Change to resolve the current issue. You will be advised once the problem has been resolved. It is expected to take a few days to ensure the water is safe.

Please see the attached fact sheet for more detailed information about how to use your water during this Boil Water Advisory. If you have any questions, please call the Middlesex-London Health Unit's Environmental Health Team at (519) 663-5317, extension 2300; or outside regular office hours, call (519) 663-5317 and press 2.

Sincerely,

Christopher Mackie, MD, MHSc, CCFP, FRCPC

Medical Officer of Health

A file on this incident has been created. The personal information in this file is collected under the Authority of the *Health Protection and Promotion Act, R.S.O.* 1990, *Ch. H.7.* The information will be used for the purpose of monitoring human exposures to potentially rabid animals. The file will be retained for a minimum of ten years from the date of the last intervention.